



VIP Sports Getaway/Safe Charters Rules & Regulations

Thank you for choosing VIP Sports Getaway/Safe Charters. We appreciate your business, and look forward to providing your group with the utmost in quality service. Your safety is our number one concern! Therefore, we ask that you carefully review, sign, and return this form to 325-672-9960. Thank you

- 1) Estimated charges are based on information supplied at time of booking and are subject to change according to the actual services rendered.
- 2) **Food/Drinks Policy:** Snacks such as chips, cookies, crackers, etc., are allowed.
 - a. NO sunflower seeds, Gummy Candy, Doritos, Cheetos, tobacco or gum allowed! Drinks must be screw top plastic bottles and NO glass containers. NO exceptions! We will gladly stop at rest stop areas or restaurants that are included in your approved itinerary. All other stops are for emergencies only. Food items must be stored in the baggage area in coolers, etc.
- 3) SMOKING IS PROHIBITED AT ALL TIMES ON THE VEHICLES
- 4) VIP Sports Getaway/Safe Charters will not be held liable for any items left in vehicles. It is the sole responsibility of the chartering party to check the bus after the charter is over.
- 5) VIP Sports Getaway/Safe Charters reserve the right to lease equipment from other companies to fulfill this agreement if needed.
- 6) ALL Charters will be paid 15 days prior to departure date.
 - a. A cancellation fee equal to 20% of the charter amount will be charged on all charters cancelled within 15 days to the departure date.
 - b. There will be no refund if charter is cancelled less than 48 hours prior to departure.
- 7) **Vehicle Usage at Destination:** We allow limited local miles each day for shopping, attractions, meetings, etc. Plan your trip and itinerary accordingly. Your quote is based on miles to and from your destination and includes local use. Any additional miles will be billed to you.
- 8) **Property/Vehicle Damage:** The chartering party is responsible for any damages to the property/vehicle and will be billed immediately. Failure to pay will result in legal action.
- 9) **Customer Responsibility:** It is the chartering party's responsibility to call the office to make any changes to the charter itinerary. Otherwise the trip will follow the approved itinerary on file.
- 10) **Excessive Clean-up:** Vehicles returned excessively dirty and/or stained upholstery will result in additional charges of at least \$250.00 depending on condition.
- 11) **Drivers Hours of Service:** DOT regulations state that a driver can only drive 10 hours in any 24 hour period. The driver's duty day can NOT exceed 15 hours. On duty hours begin when the driver leaves our facility and ends when the driver returns to our facility. Questions concerning this should be addressed prior to the trip. Not adhering to these regulations is breaking the law and compromising your safety.

A 20% deposit is required to confirm this reservation.

The Chartering party will be responsible for providing lodging for the driver on all out of town charters.

Chartering parties must submit an itinerary no less than 15 days prior to departure date.

A service charge of 3% will be added for any credit card payments.

Your signature below acknowledges the terms & conditions of this agreement. This must be on file no later than 15 days prior to departure. **This sheet must be signed by the person in charge/responsible for the group!**

Company/Group Name: _____ Date of Trip: _____

Contact Name: _____ Cell #: _____ Charter #: _____

Signature: _____ Printed Name: _____

Again thanks for choosing VIP Sports Getaway/Safe Charters LLC.